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Automated Discovery

Application Discussion–Automated Discovery

Attorneys and paralegals must abide by strict government standards and deadlines to avoid receiving fines or negative case findings. However, despite these strict demands, most law firms operate with manual discovery processes, which presents a variety of problems such as:

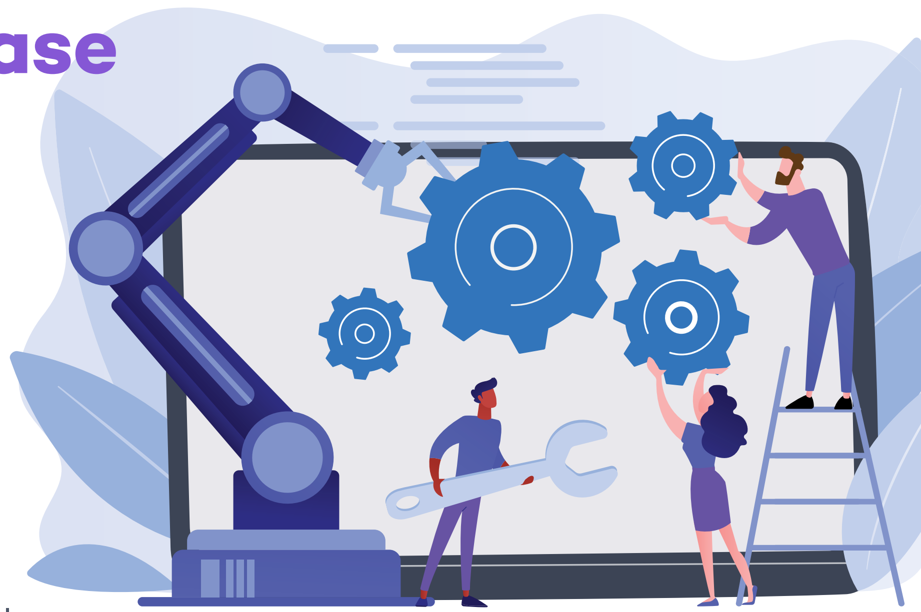
- **Human Errors:**
  When multiple people are working on a case, then version control becomes an issue. Not only that, but someone may accidentally enter the wrong information in a case file.

- **Missed Deadlines:**
  Keeping up with court deadlines can be difficult, especially if you are handling more than one case. In the event that even a single deadline is missed, then an entire case can be thrown out of court, and the responsible attorney can even be unbarred for malpractice.

- **Diminished Productivity:**
  Copying data from an email to a case file, a case file to an Excel spreadsheet, and all else in between are time-consuming. In fact, these manual processes can account for over 10% of all hours worked on a case.

To eliminate these errors and expedite legal discovery, law firms can create applications and workflows customized for how they operate using a low-code automation platform.

Sample Use-Case



Alice & Bob PA is a law firm specializing in personal injury claims with over 80% of their cases are related to slip and fall accidents. The process for handling slip and fall accidents involves over 100 distinct steps and more than 200 employees.

While Alice & Bob PA has been successful in manually handling this type of process, the firm realizes that countless hours are spent on inputting data, there is no process visibility, and no conflict resolution mechanisms exist.

To alleviate these pain points, Alice & Bob PA turn to a low-code automation platform to create workflow automation, reporting dashboards, and a conflict resolution mechanism.

The workflow automation ensures no deadlines are missed, and nearly eliminates the need for manual data entries as information is pulled from omni channel sources. It also maintains version histories and prevents employees from modifying entry points that are not a part of their domain. In addition, workflow automation includes conflict resolution mechanisms such as the automation of legal questions or concerns to appropriate admins.

For example, a question related to double-checking the time a deposition is scheduled for gets routed to a legal assistant while a question about how to handle a new motion for an appeal is directed to a lead attorney. All steps in the workflow are then clearly displayed in a dashboard, so bottlenecks can be easily identified and rectified.

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While most process automation solutions handle only specific categories of applications, AgilePoint has been architected to address all application requirements on one single platform. As a result, AgilePoint clients require fewer low code tools and IT support resources, delivering the industry's lowest total cost of ownership.

Our industry-first model-driven abstraction design reduces delivery time by up to 90% compared to traditional approaches. With over 1,000 global clients, many of the world's best brands trust AgilePoint to drive their agile transformation programs.

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