AgilePoint

AgilePoint Out-of-the-Box Governance

Agile by Design

> ## "The future of coding is no coding at all"
>
> *– Former GitHub CEO*

The term "Citizen Developer" has been popularized by leading analyst firms Gartner and Forrester. It can be defined as "a business end-user who creates an application using low/no-code tools," and a recent report by Gartner states that "by 2023, the number of citizen developers at large enterprises will be at least four time the number of professional developers."[1]
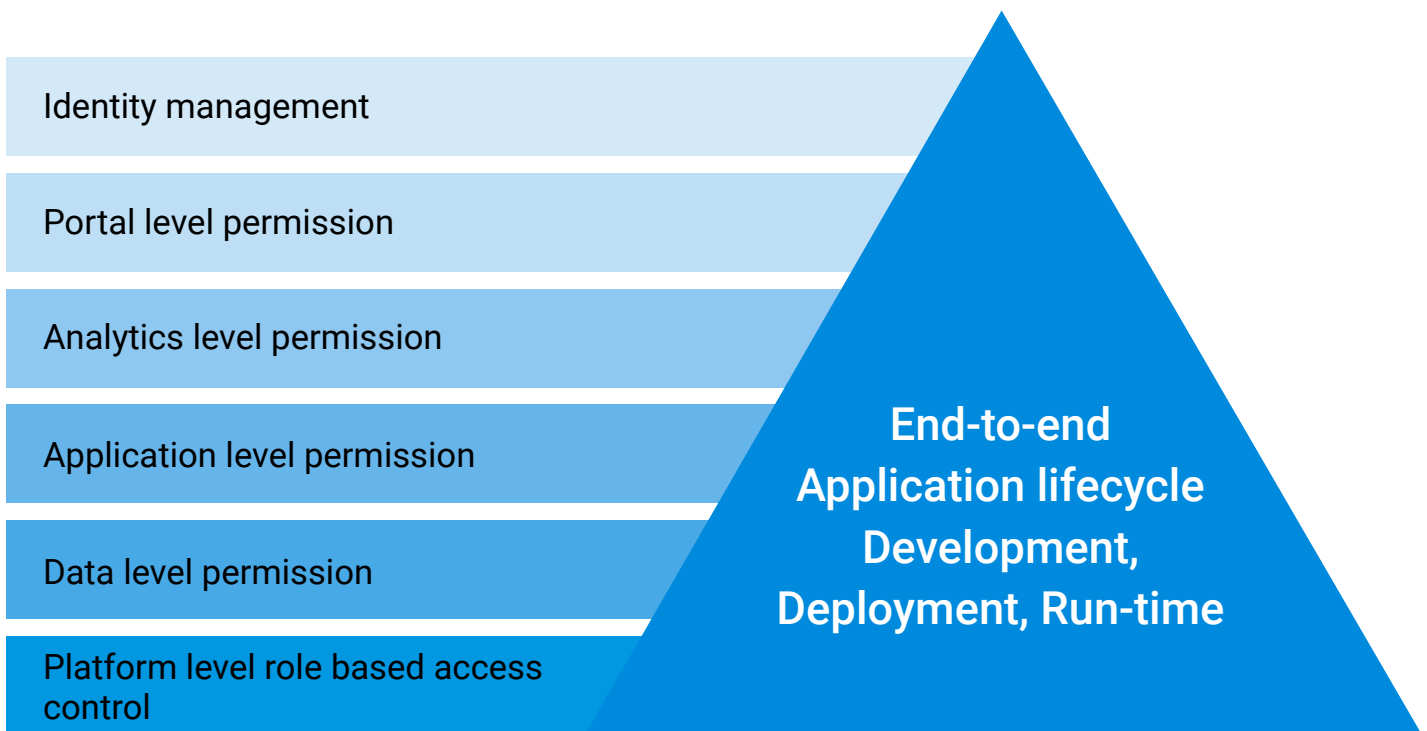
The tool of choice for guiding citizen development is an enterprise low-code automation platform that does not compile code and has an advanced governance framework that is ready out of the box. Governance frameworks are important to citizen developer-led initiatives as they allow for the creation of guardrails that guide citizen development.

1.Gartner: How to Define and Guide Citizen Development Practices. Published 20 April 2021 - ID G00749246. By Jason Wong, Saikat Ray, Wan Fui Chan, Adrian Leow.

Layered Enterprise Governance Framework

AgilePoint presents three layers of management that can be custom configured, deployed, accessed, and managed by IT for governance with over eighty-five permission settings, and pre-built roles. The first layer is known as the business layer, or presentation layer,which is where users perform routine tasks. The second layer is the process layer, which is where process execution takes place. The final layer is the data layer, where business data resides. Together these layers automate governance by embedding the varying principles across the platform as needed.

Identity management

Portal level permission

Analytics level permission

Application level permission

Data level permission

Platform level role based access control

End-to-end Application lifecycle Development, Deployment, Run-time

Layered Enterprise Governance Framework

It is important to note that AgilePoint follows a role-based access control system and does not collect/store any user-level passwords. Instead, authentication is done against a customer's system of choice and the authentication module is externalized from the core engine.

AgilePoint only performs an authorization of the user to determine the user's access rights within the AgilePoint system once the user has been authenticated against the external user directory.

Customers can manage users and groups in a simple directory, which has over 50 access rights to control every action that can be done within AgilePoint.
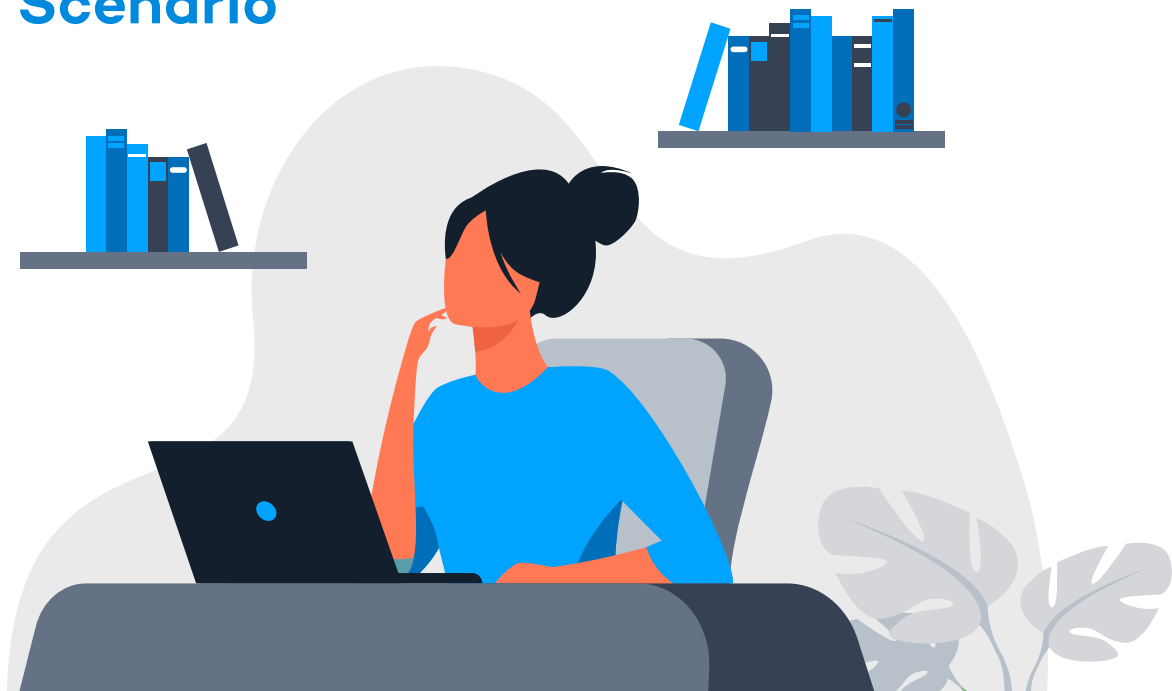
Aside from platform-level governance,AgilePoint also allows for IT to manage packaged business capabilities (PCBs), work center, analytics hub, notifications, applications, and pages. Let's walk through how Alice's Marketing Team has been empowered and guided by IT.

Consider the scenario given below.

A No-Code Scenario

✓ Alice receives a notification on her phone that a new lead has submitted a form on a website.

→ 🔔 **Notification**

IT can create notifications for business users based on role requirements.

✓ Alice checks the analytics hub and identifies that the average time taken to respond to a new lead is 3.2 days. She attempts to see who in the company has the fastest response rate, but she is blocked.

→ ⌁ **Analytics Hub**

Roles can be created that grant to limit access to analytics. In addition, the Analytics Hub can be used to display the KPIs of choice.

✔ Alice logs in to view her notification that states she has been assigned a new task – "contact new lead."

→ 📄 **Task Assignments**

IT can automate processes so that hand offs occur in real-time based on who is in the office.

✔ Alice then decides to complete another task – to create a webinar sign-up landing page. She quickly crafts a stunning page and publishes the new page to her company website.

→ ✏️ **Page Creator**

IT can create page templates or provide citizen developers with a set of common elements to quickly create new pages.

✔ Alice is now receiving a lot of emails for new leads to contact since a lot of people are registering for the webinar. She does not want to manually send emails with the webinar URL, so she creates automation.

→ ▦ **App Builder**

A commonality with Marketing Team applications is that they pull data from lists, or create new ones. IT can create a packaged business capability (PBC)for fetching data hosted by a third party. The citizen developer then simply clicks this PBC to utilize it in automation.

agilepoint

North America
+1.650.681.0938

EMEA
+32.497.427.613

China
+86.4009015907

Hong Kong
+852.6013.8816

India
+91.80.42008040

Japan
+81.3.5719.0010

Taiwan
+886.2.77298516

Australia
+61.4.22120526

Visit us:
www.agilepoint.com

Email us:
info@agilepoint.com

AgilePoint is the industry's first all-in-one intelligent process automation platform for the enterprise. The AgilePoint platform enables an agile operating model to dramatically improve operational performance, accelerate time-to-market, expand employee engagement, unlock innovation, and improve quality.

While most process automation solutions handle only specific categories of applications, AgilePoint has been architected to address all application requirements on one single platform. As a result, AgilePoint clients require fewer low code tools and IT support resources, delivering the industry's lowest total cost of ownership.

Our industry-first model-driven abstraction design reduces delivery time by up to 90% compared to traditional approaches. With over 1,000 global clients, many of the world's best brands trust AgilePoint to drive their agile transformation programs.

Request a Demo   **Request a Trial**

Resource Center   **Read our Blog**